

# Transportation • Communications • International Union

Los Angeles Metropolitan Transportation Authority  
Health & Welfare Trust Fund

Administered By: Benefit Programs Administration  
Telephone • (562) 463-5090 • (800) 427-5342

[www.tcu-mtawelfare.org](http://www.tcu-mtawelfare.org)

November 2019

Eligible Participants of the  
Transportation Communications International Union  
Los Angeles Metropolitan Transportation Authority  
Health & Welfare Trust Fund

## **PARTICIPANT PORTAL**

The Transportation Communications International Union – Los Angeles Metropolitan Transportation Authority Health & Welfare Trust Fund (the “Fund”) has added a new feature to its webpage. Through the Participant Portal, you will be able to verify your current eligibility for benefits, check your contact information, and see a list of your covered dependents – children and spouse. If you are in the Fund’s Fee-For-Service Medical Plan, you can also check on the status of current and historical claim(s). Due to privacy regulations, you will not be able to access claims information on your spouse or adult dependent children. This information is only available to them by calling the Fund’s Administrative Office at (562) 463-5090 or (800) 427-5342.

The Participant Portal will not let you make any changes to your personal information. Please contact the Fund’s Administrative Office if you need to make any changes.

The Participant Portal is accessible by either visiting the Fund’s website at [www.tcu-mtawelfare.org](http://www.tcu-mtawelfare.org) or by going to <http://member.bpabenefits.com>. The Participant Portal is a secure website developed to protect your information from improper access. If you are logging in for the first time, click ‘Register New User’. You will be asked to provide the following information:

- Valid e-mail address
- Password
- Participant Name
- Social Security Number
- Birth Date
- Zip Code

This information will be used to identify you and confirm your ability to access the information in our system.

We hope you find the information provided on the website helpful. If you have any questions or problems, please contact the Administrative Office at (562) 463-5090 or (800) 427-5342.

Sincerely,

On Behalf of the  
Board of Trustees of the  
Transportation Communications International Union  
Los Angeles Metropolitan Transportation Authority  
Health & Welfare Trust Fund

[1200 Wilshire Blvd., Fifth Floor, Los Angeles, CA 90017-1906](http://www.tcu-mtawelfare.org)